

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Tam et al.

Application No.: 09/550,706

Confirmation No.: 1322

Filed: April 17, 2000

Art Unit: 3624

For: ON-LINE APPOINTMENT SYSTEM

Examiner: J. R. Loftis

**AMENDMENT AFTER ALLOWANCE UNDER 37 C.F.R. 1.312**

MS Issue Fee  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**INTRODUCTORY COMMENTS**

Prior to issuance of the patent, applicant respectfully requests entry on this amendment under 37 C.F.R. 1.312 for the above-captioned patent application.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Drawings** are reflected in the attached Replacement Sheet and are discussed on page 5 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.